

keyfacts[®]

Tyre Insurance

This is a policy summary only and does not detail the full terms and conditions of the insurance contract. Please refer to the policy terms and conditions to make sure you understand what is covered under this insurance policy.

The policy is fully insured by Motors Insurance Company Limited and policy registrations and claims are handled on its behalf by Car Care Plan Limited.

Significant features and benefits of the policy:

- Tyre insurance provides cover against the cost of repair, replacement and roadside assistance (up to £125 or 300) in the event of accidental or malicious tyre damage. It also covers puncture repairs.
- Tyre insurance provides cover against the cost of both parts and labour for repairing or replacing the covered tyres.
- Claim up to £125 or £300 per tyre including VAT during the period of cover, dependant upon the level of cover you have chosen.
- Up to five tyres are covered during the period of cover (the tyres fitted to the vehicle at the time of policy inception and the spare wheel, if applicable).
- Cover is provided for 12, 24 or 36 months or when the legal minimum tread limit has been reached.
- There is no maximum mileage limit from the date of purchase.

Significant exclusions or limitations of the policy:

The following items are not covered by the policy:

- Loss or damage caused by fire, theft or road traffic accident.
- Damage resulting from defective or faulty mechanical components on the vehicle.
- Damage to tyres caused by prolonged use at the incorrect pressure.
- Tyres that are not 'E' marked or which are below the UK minimum legal tread depth at the time of the incident.

A full list of the exclusions is shown in the policy booklet.

Policy Limitations

- Restricted to vehicles up to 7 years old.
- Limited up to vehicles with a gross vehicle weight of less than 3.5 tonnes.
- Certain vehicles are excluded and these are listed in the policy booklet

Further details of the policy limitations can be found in the policy booklet.

Cancellation rights

If, for any reason, you wish to cancel this policy, you have the right to cancel within 14 days of receiving the policy documentation. After this date the policy cannot be cancelled and refunds are not available.

Claims under the policy

If you wish to make a claim or have any query relating to a claim you should contact the administrator: Car Care Plan Limited, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire, BD3 7AG. Telephone: 0844 573 8005.

How to make a complaint

We hope you will be pleased with the service we provide. In the unlikely event of a complaint occurring under this insurance, you should contact the dealer who provided this insurance. Alternatively, telephone Car Care Plan, the administrator on 0844 573 8005. Should you wish to contact the insurer directly, please write to: The Risk Manager, Motors Insurance Company Limited, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire, BD3 7AG.

Should you remain dissatisfied, short of court action, you have the right to ask the Financial Ombudsman Service to review your case. The right to apply to the Ombudsman must be exercised within six months of the date of our decision. Please write to: The Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London E14 9SR Telephone: 0845 080 1800.

Compensation Scheme

Motors Insurance Company Limited is covered by the Financial Service Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if we cannot meet our obligations. You can obtain more information about FSCS arrangements by telephoning them on 0208 7892 7300.