

SmartGuard Terms & Conditions

SmartGuard guarantee the effectiveness of their vehicle protection products for 4 years, when professionally applied by an authorised SmartGuard dealer.

Paint sealant

SmartGuard Paint Sealant is guaranteed to prevent weather-induced fading, oxidation and loss of gloss to the painted surfaces of the exterior of the vehicle and also guarantees to protect the new water-based paints now used by vehicle manufacturers throughout the world. Should any such damage occur during the warranty period, SmartGuard will, at no cost to the named owner, arrange to have the surfaces re-treated.

The named owner must notify SmartGuard of any noticeable fading/oxidation/loss of gloss immediately in order to keep this warranty in effect and to receive any benefits under the warranty agreement.

Paint surface maintenance

It is essential that any bird acid be removed from the paint surface within of non-recommended products can invalidate this guarantee. 48 hours using SmartGuard vehicle/bodywork neutralising shampoo to ensure continuous protection.

SmartGuard paint sealant will bond to the surface and cure to maximum strength within 5 days, after which no further waxing will be required, just regular washing and leathering. Stubborn marks such as road tar, tree sap, etc. need to be removed using SmartGuard non-abrasive body cleaning cream. The use

Fabric protector

SmartGuard fabric protection will prevent staining from accidental spillages from water, coffee, tea, milk, soft drinks and similar liquids. If within the guarantee period staining is still visible after cleaning in accordance with SmartGuard aftercare guidelines (see 'Fabric maintenance' below), SmartGuard will arrange for the soiled area to be professionally cleaned and retreated. The named owner must notify SmartGuard as soon as possible after the staining has occurred for this warranty to be valid.

Fabric maintenance

Accidental spillages should be treated immediately. Soak up the spillage by dabbing gently with a clean, dry absorbent cloth (do not rub the stain, as this will enlarge the soiled area and push the staining materials further into the fabric). Regular cleaning of your fabrics should be carried out using SmartGuard Fabric Cleaner. The use of non-recommended products can invalidate this guarantee.

Exclusions

1. Any exterior painted surface, which is, or becomes, damaged by corrosion, vandalism, road stones, kerb damage, fire, rust from the inside out, or rust caused by surface damage.
2. Any exterior painted surface, which has been altered, modified or repainted after the application of the exterior paint sealant.
3. Any exterior painted surface, which is or becomes damaged by the use of abrasive polishes, acid wheel cleaners or cutting agents by the owner after the application of the exterior paint sealant.

4. Acid rain, bird acid, tree sap or oxidation damage prior to the application of paint sealant.

5. Bird acid and or tree sap that has been left on the paintwork and baked by the sun after application of paint sealant. (Please note having your paintwork protected with SmartGuard paint sealant drastically reduces the damaging effects of bird lime and tree sap and will make them easier to remove using SmartGuard aftercare products).

Damage to vehicle

If the vehicle is involved in a collision or other occurrence involved damage to the exterior paint surface and sealant application, SmartGuard will perform either partial or complete re-application of the SmartGuard paint sealant to the vehicle at the named owners address as required charged to the customer at the current pro rata rates for re-application services rendered. If claiming through insurance then SmartGuard will claim cost of re-application direct from the insurers.

Claims procedure

As soon as any exterior paint surface fading, oxidation damage, or interior staining is noticed, the named owner must notify SmartGuard by telephone on 01276 804563. SmartGuard will then make immediate arrangements with the owner to inspect the vehicle at the owner's earliest convenience. SmartGuard protection products and all guarantees are provided by Paintseal Europe Limited, X1 House, 93 Whitby Road, Slough, Berks SL1 3DR. Telephone number: 01753 215 311.

Transfers

This warranty is not transferable to other vehicles. Please keep this guarantee in a safe place as it will need to be produced before any warranty work can be carried out.